

SHEETAL SHARMA

ABOUT ME

Sales Associate with 2 years of experience in retail environment. Recognized for ability to communicate with customers and provide exceptional service that ensures clients retention and positive feedback. Proven ability to increase sales through upselling techniques as well as implement additional processes that drive profitability.

EDUCATION

B.B.K.D.A.V College For Women

2017 | Bachelor in multimedia

S.S.S College Of Commerce For Women

2012 | Secondary Education

EXPERIENCE

2018 Delhi Duty Free Services SALES ASSOCIATES

- Customer Service
- Product knowlege – Merchandise products like Chocolates, Wine, Cosmetics, Souvenir etc.
- Teamwork
- Communication Skills

2017 GURUKUL PRE-SCHOOL JUNIOR GRAPHIC DESIGNER

- Tasked to make graphics for kids albums.
- Edited editorial photos for clients and brochures and social media posts
- Data entry

INTERESTS

- Dance • Travel • Music
- Diary Writting • Cooking
- Book Reading

SKILLS

Customer service	<div><div></div></div>
POS handling	<div><div></div></div>
Product knowledge	<div><div></div></div>
Team work	<div><div></div></div>
Empathy	<div><div></div></div>
Communication skills	<div><div></div></div>

CONTACT

+91 7986326922
sharmasheetu23@gmail.com
House no. 5, Street no. 5,
Pawan nagar, Batala road,
Amritsar.