

# Milind Waghmare

## Aspiring Network Engineer

Networking candidate possessing good knowledge about computers and networking practices; seeking more knowledge and skills in Networking in an established organization.



milind20101995@gmail.com



+91 9702577371



Kalyan, Mumbai - 421301



linkedin.com/in/milind-waghmare-268b46145

## SKILLS

Knowledge of LAN, MAN, WAN

Good Knowledge of OSI & TCP/IP Model

Routing Protocols - RIP, OSPF, Static & Dynamic

Understanding Of QoS

Switching - VLAN, STP, RSTP, Trunk, Etherchannel

Operating System - Cisco IOS, Windows

IP Services - DNS, DHCP, NAT

## LANGUAGES

English  
Full Professional Proficiency

Hindi  
Native or Bilingual Proficiency

Marathi  
Native or Bilingual Proficiency

## INTERESTS

Next Generation  
Networking  
Technologies

## WORK EXPERIENCE

### Product Support Executive L1 Ivy mobility solutions ltd

03/2020 - 06/2020

Mumbai, Maharashtra

#### Achievements/Tasks

- Responsible for Analyzing and Troubleshoot issues accordingly create tickets on JIRA Ticketing Tool.
- Monitoring & ensuring all process KPI's/SLA's are met on daily& monthly basis.
- Take Remote support of User's System and Follow Guidelines to fix issue at User End.
- Identifying training needs for the team members & providing trainings basis training needs identified.
- Manage Client relationship-Weekly & Monthly Calls to discuss the performance & overall issuesad hoc requests for payment from the vendors as well as clients.
- Support L1 team and development team to resolve issue of Clients.
- Providing Process Training to New joiner. Responsible For Email Response to User and Check Report.

## CERTIFICATION

Cisco Certified Network Associate ( 200-301)

RST FORUM

## EDUCATION

### Bachelor Of Engineering (Computer Engineering) University Of Mumbai

2013 - 2017

CGPA - 6.52

### Higher Secondary School L D Sonawane College, Kalyan

2011 - 2013

Score - 61.67

### Secondary School Shree Ganjanan Vidyalaya, Kalyan

0/2010 - 2011

Score - 87.64