VIVEK KAUSHAL

Mobile: 91 81301-49530

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To work sincerely and put all efforts to learn as well as to contribute towards the organization which provides ample opportunities to grow and contribute for like in order to enhance managerial, conceptual and interpersonal skills.

ORGANISATIONAL EXPERIENCE

Feb-2017 to Till in iWorld business solutions pvt ltd. As a Senior Sales executive.

Role:-Handling Team And Customers to give Better solutions Towards Apple Products. Taking care of store operations Like dispatches, stock in, stock out, quotations, Miscellaneous.

May,2013–Jan, 2017 with Channel Play Ltd. in APPLE PROCESS as a ISC (I PHONE SOLUTION CONSULTANT.) IN August 15 promoted as a SR.ISC And from April 16 Promoted as a MSC (MAC SOLUTION CONSULTANT)

Role:-Handling sales team and customers and giving them proper solutions regarding apple products.

Jan’08–Feb’10 with Spice Retails as a Sales Executive IN April 09 Promoted as a senior sales executive.

Role:-Taking care of sales from a team and distribute the stock and playing role of admin clerk and handling cash counter and co-ordination with customers resolving their issues.

May'07- Jan'08 with Intelnet Global Services LTD.

Role:-Taking calls and making reports like Apr report, login logout report floor report, aux defaulters report, shift adherence and out-bound calling and close process and managing floor and solve the agents queries in the absence of Team Leader.

Apr'03- Apr'07 with Airtel distribution office, Hoshiarpur.

Role:-Handling sales and customers with their issues and giving the best possible results, thus balancing the customer, the team and company.

ACCOMPLISHMENTS

Awarded Certification of Best Performance in LGSL Mohali at second position.

Recognized annually from 2008 to 2010 by Spice Retails Ltd. as the best co-ordinator for encouraging the Sales Team and managing administration like stock handling, distribution and cash handling and so on.

Awarded the Performance Booster Award from the Sales Team and best Co-ordination Award for managing the team, customers and company in Bharti Airtel distribution office.

EDUCATION

Graduation from Manav Bharti University in 2013

12th from Punjab school Education Board, in 1999.

Diploma In Information and System Management which included MS-Office, WINDOWS XP,WINDOWS BASIC COMPUTER SKILLS, and Apple MAC OS EXPERIENCE.

APPLICATIONS KNOWN

CRM EPOS NICE CMS ETP PEF-REGISTRATION IN AIRTEL

PERSONAL DETAILS

Date of Birth: 31st Jan, 1979

Gender: Male

Address: J-105 street no-5 near bengali school laxmi nagar – 110092

Languages Known: English, Hindi & Punjabi

Location Preference: New delhi