RESUME

<u>Name</u>: Sudhir Kumar Sharma **Address**: 20/F Hari Om Gali No.1

Babarpur Shahdara **Delhi-110032**

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Career Objective:

I am looking for the challenging job career where I can utilize my talent & knowledge for the organization.

Work Experience:

1. Unicorn Info solution Pvt.Ltd (Apple Premium Reseller in India)

Designation: Senior sales executive (2012-2019)

Nubox apple store Faridabad Designation: Sales manager Oct 2020- currently working

Job Role:

- <u>Customer Handling:</u> Interaction with client to execute best business. Understand customer requirement & fulfill it. Objection handling of customer.
- **Product Training:** Training about new product, software new launch features about the product to the staff of 6.
- <u>Merchandising:</u> Taking care of store merchandising, product display, accessories display. New product demo installation as per planograms & apple guideline.
- <u>Demos</u>: Giving product demos (Of IPhone, MacBook, IMac) to the customer as well as new joiners.
- <u>Maintaining Report:</u> Making all sales report, audit report, staff rosters, closing & opening report monthly staff performance report.

Achievements:

- IOS Technical training (October 2013).
- Apple Product Professional (December 2014).
- Awarded as a most Promising Employee of the company (April 2014).
- Awarded as a Best MacBook & Accessories seller (July 2018).
- Set a Benchmark highest selling of 1cr sale(pure retail sale) in 1 month duration (December 2018).

Job Role:

• From greeting customers, answering queries ,offering assistance, suggesting product providing product information

Key Strength:

- Active listening
- Excellent communication
- Time Management
- Objection Handling
- Demo Skills
- Quick learner

Academic Qualification:

- Graduation from U.P University
- 12TH Passed from U.P University
- 10th Passed from C.B.S.E Board

Personal Details:

Father Name: Mr.Jai Shanker Sharma

<u>Date of Birth</u>: 10th July 1992 <u>Language Known</u>: English,Hindi

Sudhir Kumar Sharma.