



Vikas Hajare

At Hivargvhan Post Upli
Tal Wadwani Dist beed
bid - 431122
Maharashtra
India

 vikashajare02@gmail.com
 +91.9172739933



About Me

JIO POINT ASSISTANT MANAGER

Friendly and professional customer service specialist with extensive experience resolving escalated customer complaints and issues. Strong interpersonal skills proven through customer satisfaction and peer recognition awards. Creative problem solver who built a new customer retention program that increased customer loyalty Seeking a position as a customer service team supervisor to continue career growth into management.

Education

• Secondary school

K.S.P School shivtahr
shivaji university kolhapur
satara, Maharashtra

Matriculated, March 2014

• H.S.C (12th), science

Y.C.I.S SATARA
Shivaji University kolhapur
satara, Maharashtra

Completed, June 2018
Division II

• Bachelor of Arts

I.b.s collage satara
satara, Maharashtra

Pursuing

Work Experience

January 2018 - May 2020

Customer relationship officer

Shri Gurudatta communication (Bharti Airtel Ltd Franchisee)
satara, Maharashtra

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- All Document realted work undertaking for customer acquisition.customers.
- Maintained secure cash drawers, promptly resolving discrepancies in daily totals.
- Acquire new customers
- Cash handling skills
- Helped customers locate products and checked store system for merchandise at other sites.greeting customers, collecting payments, using scanning devices, answering to customer inquiries, accepting customer returns, and counting the money in the cash drawer.

September 2020 - Current
Jio Point Assistant Manager
Reliance jio ltd
karad, Maharashtra

- Ensure a delightful customer experience at store
- Delivered exceptional level of service to each customer by listening to concerns and answering questions.
- Provide post sales- service to walk- in customers
- .Achieve acquisition & revenue targets
- Manage systems & store operations. Ensure stock availability in store.
- Ensure merchandising visibility in store
- Maintain supply chain stability and inventory
- Manage utility payments

Skills

- Team leadership and collaboration
- Sales and customer handling
- Teamwork And Contribution
- Time managment and Multitasking
- Complaint Resolution
- Relationship Managment skills
- Up-Selling

Computer Proficiency

Operating Systems

- Windows

Software

- SAP CRM
- MS EXCEL 2013
- MS WORD 2013
- Powerpoint 2013

Languages

- English
- Hindi
- Marathi

Personal Interests

Reading.
Traveling.

Personal Details

Birthday: • 02/01/1999
Gender: • Male

Marital Status: • Single
Nationality: • Indian
Passport No. • V2937234, Expires 09/21/31

Address Details

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Declaration

I, Vikas Hajare, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

Vikas Hajare

bid , Maharashtra
09/11/2021