

Iftekhar Alam
D1/50, MANSARAM PARK,
UTTAM NAGAR,
NEW DELHI- 110059
Mob: +91- 9873147900
E-mail: iftekhar_me_alam@ymail.com

Career Objective:

To satisfy the administration with my skills and hard work.

To work with a dynamic organization with a professional setup where I can get an opportunity to face multiple challenges and sharpen my skills by applying acquired knowledge.

Education Qualification:

- 10th pass from B.S.E.B. Patna in 2005
- 12th pass from B.I.E.C Patna in 2007
- BSc(IT) pass from S.M.U. in 2011

Computer and Technical Skills:

- Basic knowledge of computer
- Ms- office and Internet
- Diploma in Mobile Engineering.

Total work experience - 11 years 6 months

- Organization: ----- Nokia India Pvt. Ltd.
- Location: ----- Dwarka
- Department: ----- Customer Service
- Designation: ----- Customer Care Officer
- Duration: ----- 2008 to 2011

Job profile :

- Nokia handset related queries.
- Resolving queries of Customer.
- Guiding Customer whenever a new update is shared for the mobile.

- Organization: ----- Samsung India Pvt. Ltd
- Location: ----- New Delhi
- Department: ----- Sales
- Designation: ----- Sales Executive
- Duration: ----- 11th Nov 2011 to 7th Mar 2014

- Organization: ----- Channelplay PVT LTD
- Location: ----- New Delhi
- Department: ----- Sales
- Designation: ----- Apple Solution consultant
- Duration: ----- June 23 2014 to 1 August 2017

- Organization: ----- Denave India Pvt. Ltd

- Location: ----- West Delhi
- Department: ----- Google Pixel
- Designation: ----- Consumer Engagement Specialist
- Duration: ----- 11th Sep 2017 to 1 Mar 2019

- Organization: ----- Aasma Microbiz PVT LTD
- Location: ----- West Delhi
- Department: ----- Oneplus
- Designation: ----- Sales Executive
- Duration: ----- 13 Apr 2020 to till now

Current job profile :

- Direct Sell from counter as Sales Associates from Showroom.
- Maintain Stock in and Out
- Describe product knowledge to Customer and advice them to use the mobile.
- To maintain good relation with the customer even after disbursement the case also

Achievement:

- Winner of best Salesman in showroom of the company at state level in Samsung Mobile.
- Winner of Gold Coin as award granted to best Executive of the Company at National level.

Personal Details:

- Father's Name: Rizwan Ahmed
- Date of Birth: 09th Apr 1991
- Nationality: Indian
- Marital Status: Unmarried
- Gender: Male
- Language Known: Hindi & English

(Iftekhhar Alam)