

CURRICULAM VITAE

TANVEER ANSARI

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I would like to grow with an organization, where I can continue to learn & take an additional responsibility & prove my worth by undertaking & managing diverse facts of operations.

CORE COMPETENCIES

Customer Service Professional
CESE Certified.

Academic Credentials

Graduate From MJP
Rohilkhand University in 2011
12th From U.P Board 2008
10th From NIOS Board 2003

Other Credentials

Microsoft Office, Microsoft
Outlook,
Operating Systems –
Windows XP.

CAREER ABSTRACT

- ✍ Working With iEmporium Apple Reseller Since 2020 Sep to Till Date As Asst. Store Manager.
- ✍ Worked with Unicorn Apple Premium Store. Since Dec 2018 to April 2020. As Asst. Store Manager.
- ✍ Worked with Reliance Digital in Productivity Department, Since 2013 To March 2018. As Team Leader.
- ✍ Worked with Spice Hotspot As A Store Manager From (2011 To 2013).
- ✍ Worked With Nokia As A Senior Solution Specialist, in (Customer Services) For 5 Years .2007 To 2011

EXPERIENCE SCAN

- ✓ Working with iEmporium Apple Reseller Since Sep 2020 to Till Date
- ✓ Take care of store operation Stock management and store planogram.
- ✓ Providing top class customer experience in store.
- ✓ Highly motivated to launch professional sales career Excellent interpersonal, communication and relationship-building skills.
- ✓ Listen attentively, communicate persuasively and follow through diligently.
- ✓ Worked With Unicorn Infosolutions Pvt. Ltd. (Apple Premium store) Since Dec 2018 to April 2020.

- ✓ Take care of store operations such as Customers Handling, Stock Inventory, Plano and Store Merchandising Stock Inventory Audit As Per Company Guidelines.
- ✓ Planning and promoting the daily schedule of employees, developing strategies for expanding store profit, ensuring a high level of customer satisfaction..
- ✓ Proven work experience, powerful leadership skills, business orientation, customer management skills, strong organizational skills.
- ✓ Worked With Reliance Digital in Productivity Department, Since 2013 To March 2018.
- ✓ Responsible for Managing & Motivating a Team to create high degree of team ownership & Achieve sales target.
- ✓ Managing Store Activity Day To Day.
- ✓ Working on the Action Plans to improve on the areas of improvement called – out by the Mystery Audit Report and other feedbacks.
- ✓ Worked with Spice Hotspot As A Store Manager From (2011 To 2013)..
- ✓ Managing cordial relationship with customer for further references thus building contact opportunities.
- ✓ Managing a team to achieve sales target.
- ✓ Worked with NOKIA as a Solution Specialist in (Customer Service) For 5 Years (2007 To 2011)..
- ✓ Well versed experience in selling of NOKIA handsets.
- ✓ Configuration of Nokia handset Services.
- ✓ Handling queries regarding NOKIA Handsets and NMS and OVI music services.
- ✓ Managing cordial relationship with customer for further references thus building contact opportunities.

Academic Credentials

- ✓ Graduate From MJP Rohilkhand University. In 2011.
- ✓ 12th From U. P. Board in 2008.
- ✓ 10th From NIOS Board in 2003.

Computer Skills

- ✓ MS Office (Word , Excel , PowerPoint)

PERSONAL DETAILS

Father's Name	:	Mr.IrshadulGani
D.O.B	:	10thFebruary 1985
Languages Known	:	English & Hindi
Marital Status	:	Married
Nationality	:	Indian
Date:-		

