

# Surendra Singh Bisht

Customer Care Associate  
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**Date of Birth** February 25, 1993  
**Father's Name** Umed Singh  
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## Experience

Customer Care Associate  
Delhi Duty Free  
March 20, 2017 – May 25, 2019

- Handling sales merchandise, sales activities of luxury products.
- Interacting with customers as to improve their experience.
- Suggesting information about other product and services.
- Process orders, prepare correspondences and fulfill further needs to ensure customer satisfaction.
- Updating orders & promptly respond to customers queries over email.

## Education

Graduation  
IGNOU

Intermediate  
CBSE

High School  
CBSE