

**Kamran Aziz**

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Address-H-No. 2188 D Block Indira

Nagar Lucknow.



**OBJECTIVE**

To be associated with a progressive Organization, that gives me scope to enhance my knowledge and skills in accordance with the latest trends in the industry. My goal is to resume as a professional and keep my skill-set synchronized with the fast paced, dynamic industry

**EXPERIENCE**

**Forever 21.**

**Designation: Assistant visual merchandiser. 02 January to 20 May 2022**

**Shoppers Stop Ltd. 17 December 2019 to 4 January 2022**

**Designation: CSD-FCD Team Member**

**Job Role**

* Managed the service desk area, including greeting visitors and responding to telephone and in person requests for information.
* Maintained the front desk area in a neat and organized fashion.
* Maintained up-to-date knowledge of store policies regarding payment, returns, and exchanges.
* Maintaining knowledge of current sales and promotion, policies regarding payment and exchanges and security.
* Processed POS transactions, cash, vouchers-payment and credit purchases or refunds.
* Handle cash and credit card transaction with superior accuracy.
* Promoted customer loyalty and consistent sales by delivering friendly service and knowledgeable assistance.

**Designation: Fashion Consultant**

**Shoppers Stop Ltd. 31 December 2018 to 15 December 2019**

**Job Role**

* Greeting customers in a timely fashion while quickly determining their needs.
* Approach browsing customers and initiate conversations to determine buying preferences.
* Recommend appropriate items and direct or leads customers to selection.
* Assist customers with trying on items, finding appropriate sizes, and completing purchases.
* Suggest additional items to boost sales and increase customer satisfaction.
* Counted cash in register drawer at beginning and end shift.
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| **EDUCATION** | | **SKILLS** | |  | **HOBBIES** | |
|  |  |  |  |  |  |  |
|  | | Communication skills,  Managerial skills, Customer  service, Inventory management,  Time management. | | I like reading & watching movies.  I like interacting with new people. | | |
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| ***B.COM – Bachelor of commerce*** | |  | |  | | |
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| ***From Avadh University.*** | |  | |  | | |
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| ***Intermediate (Commerce) 2016.*** | |  | |  |  |  |
| ***High School (Science) 2014.*** | |  |  |  |  |  |



**COMPUTER PROFICIENCY**

Advance diploma in CCC.

**PERSONAL DETAILS**



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| Name | Kamran Aziz |
| Father's Name | Abdul Aziz |
| Gender | Male |
| Date Of Birth | January 01th1999 |
| Nationality | Indian |
| Linguistic Proficiency | English, Hindi, Urdu |
| Marital Status | Single |
| Permanent Address | Nishatganj near BCC |
|  | Apartment lucknow-226001 |



I hereby declare that the particulars of information and facts stated herein above are true, correct and complete to the best of my knowledge and belief.

**Date:**  **Kamran Aziz**

**Place: Lucknow**