FAHAD SAMAR

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# EXPERIENCES

DATES FROM–4/3/2017 TO 2/12/2017

COMPANY-TATA POWER JOB TITLE-CUSTOMER CARE EXECUTIVE

Job is to handle the calls from the customers and register the complaints regarding their house lights and street lights and forward to the area technician.

# INTERNSHIP

DATES FROM- 20/01/2018 TO 20/03/2018

COMPANY-NIKE JOB TITLE- SALES EXECUTIVE

Job is to handle the customers who come in showroom for shopping and tackle the situation of customer behaviour, selection process of consumer & spread the brand more and more along with good customer relationship. Also need to learn marketing strategy of Nike.

# INTERNSHIP

DATES FROM- 02/08/2018 TO 03/11/2018

COMPANY-AJMAL PERFUMES JOB TITLE- SALES EXECUTIVE

Job is to handle the customers who come in showroom for shopping for the premium class of attar, perfumes and deodorant. Need to focus on the types of fragrances customers are interested in and make them smell with the best fragrances. Also need to learn marketing strategy of Ajmal Perfumes.

# EXPERIENCES

DATES FROM-24/09/2019 TO 21/12/2020

## COMPANY-IENEGIZER PROCESS- COMPUTERSHARE JOB TITLE- EXECUTIVE C.S

Job is to handle the request from USA shareholders and process the request accordingly. Request can be of anything related account as to transfer shares, sell shares, change address, change banking details and more.

# FREELANCER WORK

DATES FROM- 06/01/2021 TO 02/04/2021

COMPANY- ANCHOR REALTY & ZOOMGIVE

Job is to handle the tenants of Anchor Realty and remind them for the due payments of rent and water bills, we only look over the San Francisco city.

ZoomGive is a virtual auction platform and a new and simplest virtual auction platform for all Non-Profit Organization. Job is to call the clients and make them aware about the new platform and generate lead.

EXPERIENCES

DATES FROM- 28/04/2021 TILL NOW

COMPANY- IENEGIZER PROCESS - ROBLOX JOB TITLE- TEAM LEADER

Job is to handle the clients from the gaming platform and provide safety to the game players and the game. Later I was promoted as a Team Leader where I handled 12 employees.

After being promoted as a Team Lead work is to handle OJT batches who have newly joined the organization, helping team members to achieve their targets by fully ethical and productive work.

# EDUCATION

DEGREE TITLE-BBA FROM JAMIA MILLIA ISLAMIA|GRADUATED

SCHOOL-NAVYUG SCHOOL PESHWA ROAD (NEW DELHI)

# SKILLS

* GOOD COMMUNICIAN SKILLS
* GOOD IN MICROSOFT OFFICE
* CUSTOMER HANDLING SKILLS
* MAXIMO SOFTWARE