

Jahangir Puri

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ARMAN

SKILLS

- Interpersonal communication.
- Strategic planning & management.
- Ability to teach & mentor.
- Creative thinker.
- Investigative thinker.
- Sales driven.
- Collaborative.
- Attention to detail.
- Teamwork & team leadership.

EXPERIENCE

"NOTE:- 2.5 years of experiences in Customer Services"
If it's to communicate with customers so it's my -Cup of tea.

BAKESHAKA, GURUDWARA — Customer Service Representative.

July 2020 - November 2021 (17 Months)

- To address customer issues and resolve them in a timely and efficient manner..
- To support customers on a variety of channels such as phone, email, and social media.
- Try to give my best support for the purpose of help, for both Company & Customer.

VEEBA FOOD SERVICES PRIVATE LTD, MODEL TOWN- Brand Permoter

December 2021 – August 2022 (9 Months)

- To managing the workflow and giving the training to new hired candidate so how they can best serve to customers and teams of employees.

AMAZON-(NSP) Brand Permoter

- To management of workflow .
- To give product support advisory to the customers.
- To deal with store's customers.

EDUCATION (Study Location-Delhi)

- 10th Pass from CBSE- 61% Marks
- 12th pass from CBSE- 86.8% Marks
- Pursuing final year of graduation (DU- School of open learning)
- 1 Year of English as foreign Language Certification
- 4 Years certificate course of Travel and Tourism.
- Well knowledge of computer.

Declaration : -

At the end I will just say that I would like to secure a position with a stable and profitable organisation where I can be a member of team and utilise my business experience, I hereby declare that all the above written particulars are true to the best of my knowledge & belief .