***Vimal Kumar***

***CB-64 Naraina New Delhi 110028***

***Mobile No.-+91 9871080408,***

***Email ID: - vimalsuryavanshi1990@gmail.com***

# Career Objective:

To obtain a challenging position in an organization that requires highly motivated and creative people. To learn and contribute in a team environment. Looking for a growth oriented work environment for a mutual benefit with an organization

# Area of Strengths

* Good communication and presentation skills.
* Leadership qualities.
* A good team player.
* A quick learner with a sincere and honest approach to work.
* Positive attitude.
* Customer Service Approach

**Work Experience:**

* + 3 Years’ experience of Operations, Customer Services & Retail.2014-2016
  + 2 years experience with hdfc bank as a phone banking officer 2012-2014
  + 6 months of experience in motorolla in sales 2020

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| * **Airtel** | * **Dec 2014 - Nov 2016** |
| ***Designation*** | **(Customer Relationship Officer.)** |
| ***Roles &***  ***Responsibilities*** | * Handling the Business Development. * Direct Communication with customers. * Solving the different issues of customers& taking the quick right decision. * Build-Up and retaining Clients relations. * Providing best customer services within the rules and regulations of the organization. * Handling the team in the efficient manner. * Taking follow-up of the cases. |

**Education:**

* Graduate from 2009 batch (BBA).with 83%
* Passed Intermediate from CBSE Board, in the year 2008.
* Passed High School from CBSE Board, in the year 2006.

**Professional Qualification:**

* Pursuing **PGDBM in finance** from IMT Ghaziabad (Distance Learning).

**Computer Proficiency**

* **MS OFFICE** – Word, Excel, PowerPoint.
* Internet
* Certified with SANMACS WITH 99% IN MS-Office

**Extra-Curricular Activities**

* College Level basketball.
* Participated in various social programs.

**Languages Known**

* + English – Write, Read&Speak.
  + Hindi –Write, Read &Speak.

**Hobbies**

* Playing cricket.
* Listening to music.

**Personal Information:**

* + Father’s Name Mr. Surender Kumar.
  + Date of Birth 09- October-1990.
  + Permanent Address CB – 64 Naraina , New Delhi.
  + Languages Known English & Hindi
  + Marital status Unmarried
  + Nationality Indian

**Date**

**Place (Vimal Kumar)**