**MALIK MOHAMED**

**Current Address:**

Flat No.405, 4th Floor, D-1 Wing, Vikasnagar, Dehuroad, Pune-412101

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**WORK EXPERIENCE**

1. **BRAND STATION.**

**Men’s Apparel/Clothing shop**

**Profile: - Assistant Manager – June 2016 -April 2021**

* Handling Entire business.
* Managing Staff and store.
* Getting latest and trendy fashion apparels.
* Managing dead stock.
* Maintaining good relation with customer and giving best service

1. PARIS GROUP LLC.

# Job Profile – Sr CCA (Customer care Associate) from June 2010 – April 2016.

* Handling Brands like Pierre Cardin, Azzaro, Balmain etc.
* Giving customer service and maximise business.
* Maintaining Visual Display with proper merchandising.
* Reporting day to day details and sales to manager.
* Sales team target & achievements.

**3. IBM (now Concentrix)**

# Job Profile –CSE- Customer Service Executive. Sept 2007 - May 2010

* Taking international inbound Calls for Virgin Media,
* Solving customer issues while maintaining customer satisfaction.
* Promote and Maximise sales.
* Achieving all set parameter for sales and service.

**ACHIEVEMENTS:**

* Best sales for the Month.
* Best agent for the Quarter.

**4. Menezes Cosmetics Pvt Ltd. (Shopper Stop)**

# Job Profile – Sales Executive. March 2005 - Aug 2007

* Attended customer, sold the products and handling after sales issues
* Maintaining stock and order accordingly.
* To maintain store sales and target.

**Educational Qualification**

* **2006 - 2010:** B. Com from Pune University. (1 Back log)
* **2004 - 2005:** HSC from Maharashtra Board, Pune.
* **2002 – 2003:** SSC from Maharashtra Board, Pune.

# STRENGTHS

* Communication (English, Hindi, Marathi)
* Social Adaptability
* Enthusiastic, hard working
* Team Player, Good learner

**COMPUTER SKILLS**

* Basic Computer Knowledge.

# HOBBIES

* Share Market
* Cricket
* Travelling

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| **PERSONAL INFORMATION** | |
| **Date of Birth** | **: 27th April** 1986 |
| **Gender** | **:**  Male |
| **Nationality** | **:** Indian |
| **Marital Status** | **:**Married |
| **Language known** | **:** English, Hindi, Marathi, Tamil |
| I hereby declare that all information given above is true to the best of my knowledge. | |
| **MALIK MOHAMED** | |