**RESUME**

**DHARMENDRA PRASAD**

**2/447 VIVEK KHAND**

**GOMTI NAGAR, LUCKNOW-226010**

**Mobile No. 9616634909**

**Email- dharmendrkumar0071991@gmail.com**

**Career Objective:**

* Seeking for suitable for substantial responsibility where my experiences would be fully utilized in a career opportunity and & where making a significant contribution to success of the company will gain me career advancement opportunities.

**Professional Experience:**

* April 2018 to March 2020 **Inox Leisure Limited**

**Post – Guest Service Associate** Omaxe Mall (Beta 2)

 Greater Noida,

**Duties & Responsibilities:**

* To personally greet the customer and other VIP Guest at each touch point with correct salutation.
* Service on seat suggestive and up selling
* Efficient cash handling at POS, and no variance in sales
* Customer query handling and delight each and every customer by giving best service
* Taking effective orders and satisfying the customers
* Box office handling, concession handling independently
* Cash management from Box and Candy area
* To effectively operate the software system SHOWBIZ generating revenue.
* Handling query regarding film content rating, show times
* To follow the senior staff

**Industrial Training:**

 Hotel Red Fox (Lemon Tree Group) Bhiwani (Haryana) for 3 month, F & B in HK

**Educational Qualification:**

* Post Graduation from D.D.U. University Gorakhpur in year 2012
* Graduation from D.D.U. University Gorakhpur in year 2009
* Intermediate from UP Board in year 2006
* High School from UP Board in year 2004

**Professional Qualification**

* One year diploma in **Hospitality Operation** in 2017 from Board of Technical Education Govt. of NCT of Delhi 110088
* Basic knowledge of computers

**Strengths:**

* Hardworking & Positive thinking
* Self Confidence
* Ability to maintain developing performance
* Ability to work with team
* Disciplined/focused
* Honest

**Personal Details:**

Father’s name : Mr. Prem Chandra Prasad

Date of Birth : 15 February 1991

Marital Status : Married

Languages known : Hindi & English

Nationality : Indian

Gender : Male

Hobbies : Reading books, news, listen song

Permanent Address : Vill- Sohanpar, PO Bhatparani Distt. Deoria UP-274702

**DECLARATION:**

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

**Date:**

**Place: Lucknow**  **Dharmendra Prasad**