# Deepak .S. Lotani



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**Objective:** To acquire a responsible and key placement in a dynamic organisation which aspires to reach a position in the market place through quality personnel, offering quality products, services and responsive customer inter-actions.

- Organisation: Shiv Shakti Enterprise. Designation: Self Employed Period: Sep' 2002 to Aug' 2007 Profile: Worked in various Dept. like Ordering goods ➤I have done Indoor and outdoor sales. ➤ We try to make each lead to turn up as a customer and try to mention our lead benefits of our product and attract them with our best offer and price. □
- Organisation: Discount Store, Kingston, Jamaica Designation: Store manager Period: Aug' 2007 to Mar' 2009 □

Job Responsibility – Store Manager

 Handle Cash, making Customer Invoice ➤I have done Indoor and outdoor sales. ➤ We try to make each lead to turn up as a customer and try to mention our lead benefits of our product and attract them with our best offer and price ➤ Updating Customer New upcoming products and briefing them their cost ,packing details and quality ➤ Making Bill manually as well as on system (Point of Sale) ➤ Offloading containers 45ft,40ft and 25ft Clearing containers from Wharf ➤ Organise and Parking goods in warehouse to avoid confusion to locate goods ➤ Delivery of goods to the customer as per instructed by customer (time, date and location)

- Sale Of IT Products ,Laptop ,accessories,Printer, Cartridges,Bags for laptop,Insurance,Sharing Version To Give Customer As A Freebies.
- Maintaining Stock ,ordering ,purchasing IT products

• Organisation: Park & Shop Supermarket, Accra, Ghana Designation: Shop Manager □Period: Aug' 2009 to Aug' 2010

## Job Responsibility - Store Manager

 Knowledge about Tobacco ➤I have done Indoor and outdoor sales. ➤ We try to make each lead to turn up as a customer and try to mention our lead benefits of our product and attract them with our best offer and price ➤ Handle Cash, making Customer Invoice ➤ Updating Customer New upcoming products-and briefing them their cost ,packing details and quality ➤ Managing whole supermarket &other

employees in it. ➤ Purchasing & Ordering Stock for Supermarket.

Retailing. ➤ Organise and Parking goods in warehouse & maintaining the stock details. Accountant Maintaining stock sheet

•□Organisation: Freetown Direct Supermarket, Freetown , Sierra Leone Designation: Supervisor Period: Nov' 2010 to Oct' 2014 □

### Job Responsibility - Supervisor

 Knowledge about Tobacco ➤I have done Indoor and outdoor sales. ➤ We try to make each lead to turn up as a customer and try to mention our lead benefits of our product and attract them with our best offer and price ➤Maintaining Shelves in the supermarket. ➤ Maintaining &

Organising Store Room. ➤ Managing whole supermarket needs & other employees in it.

Receiving Supply of Supermarket. > Taking orders & arranging for the goods & supplying same to big shipping companies (Lamalco).

Developing & maintaining good relations with the shipping companies & the authorities at the port for works to be done easily & fastly.

• □ Organisation: Jacky's Electronics LLC., Dubai, □

U.A.E. Designation: Sales Advisor Period:

Nov'2015 to Nov'2016

Job Responsibility - Team Leader

Build customer pipelines for expected business ➤I have done Indoor and outdoor sales. ➤ We try to make each lead to turn up as a customer and try to mention our lead benefits of our product and attract them with our best offer and price ➤ Solicit existing and new customers forbusiness opportunities Promote and sell the company products,
Offer discounts and deals where appropriate ➤ Promote the business by working closely with the marketing department ➤ Representing the organisation at trade exhibitions, events and demonstrations Negotiating on price, costs, delivery and specifications with buyers and managers. ➤ Advising on forthcoming product developments and discussing special promotions Checking quantities of goods on display in stock. ➤ Preparing Teller Sheets, Everyday Sales Report & Roaster. ➤
Specialised in selling ageing stock & preparing ageing report for whole retail shop.

Top sales achiever in online marketing. ➤ Dealing with everyday cash received, depositing & withdrawals from bank.

 Responsible being a Team Leader for reporting & managing team members sales focus, dressing, in&
 out timings & their incentives. ➤ Preparing incentive sheet of employees with regards to incentive plan. Preparing footfalls report &
 documentary for each product & brand. ➤ Addressing customers issues relating to their mobile phone's software, installing screen guards, managing their mobile accessories ,etc.

- Sale Of IT Products ,Laptop ,accessories,Printer, Cartridges,Bags for laptop,Insurance,Sharing Version To Give Customer As A Freebies.
- · Maintaining Stock ,ordering ,purchasing,

Organisation: Delifrost (SL) Ltd., Freetown, Sierra Leone

Designation: Operations Manager Period: July' 2017 to March' 2018

## Job Responsibility - Operations Manager

Taking care of cash, goods & supply. ➤I have done
 Indoor and outdoor sales. ➤ We try to make each lead to turn up as a
 customer and try to mention our lead benefits
 of our product and attract them with our best offer and price ➤ Monitoring
 stock. ➤ Managing local staff at all 3

• outlets of Total Minimarts. ➤ Recruiting local & expatriate staff as & when needed. ➤ Preparing purchase orders &

transfer orders. ➤ Preparing weekly & monthly sales report for all 3outlets.

- Recording stock & maintenance prices regularly on monthly basis. ➤ Managing all the transactions relating to the outlets of Total Minimarts.
  - Organisation: Arkays Ice Fr Meuble's Cameron,
     Designation: Product Manager Period: May' 2018 to Nov 2019

### **Job Responsibility – Operations Manager**

• Taking care of cash, goods & supply. ➤I have done Indoor and outdoor sales.

We try to make each lead to turn up as a customer and try to mention our lead benefits of our product and attract them with our best offer and price ➤ Monitoring stock. ➤ Managing local staff at all 3 outlets of Furniture shops. ➤ Recruiting local & expatriate staff as & when

needed. ➤ Preparing purchase orders & transfer orders. ➤

Preparing weekly & monthly sales report for all 3 outlets.

• Recording stock & maintenance prices regularly on monthly basis. ➤ Managing all the transactions relating to the outlets of Total Minimarts. ➤ Inspection of sites for the prospectus acquaintance of new outlet of Furniture Shops. ➤ Participating & handling solely new events of the company. ➤ Making order Chain To Command & follow Up.

Handing **Suzuki** and **TVS** local staff to go market and as a trainer I help them to share benefit of our product to reach target and share them a good scheme to attracts customer to

sale **Suzuki** and **TVS** 2 wheeler and 3 wheeler in the market and 3 time a week I join them and try to push and convert consumer to our buyer.

### **Achievements**

Successfully achieved sales target More Than 8 Months

Organisation: Ivenus Apple Premium Reseller Designation: Store Retail Head Manager Period: March 2020 to Till Now.

- 1. Job Responsibility –
- 2. IT Products Like Macbook, Macbook pro & Customise as per customer need in macbook(CTO)Orders
- 3. Making List For Laptop covers, Insurance, Software update, Downloading Sharing files, sales of Microsoft office home & student activation sales flow in 21 outlet
- 4. Over all Making View Of Sale All Apple Products & Mandatory To Sales Accessories With Each Hardware.
- 5. Making Incentive Target Store wise.
- 6. Taking care of cash, goods & supply. ➤I have done Indoor and outdoor sales.
- 7. We try to make each lead to turn up as a customer and try to mention our lead benefits of our product and attract them with our best offer and price ➤ Monitoring stock. ➤ Managing local staff ➤ Recruiting local & expatriate staff as Per Our needed.
- 8. ➤ Preparing purchase orders & transfer orders. ➤

## **Additional Qualification:**

Computer Knowledge of AS 400, and Tally

6.3

• Bachelor Of Business Administration

#### **Personal Details:**

Name : Deepak.S. lotani Father's Name : Mr. Santosh Lotani Date of Birth : 12-March-1985

Gender : Male
Religion : Hindu
Marital Status : Married
Nationality : Indian

Language Known : English, Hindi, Gujarati, Krio

Passport No : M4082731 Passport Expiry Date : 30/11/2024

Permanent Address : 19, Santkawarram Society,

Sindhi colony, Navsari, Gujarat