**Rohit Mishra**

 **Email: -** rmpositive@gmail.com

 **Add: -** 117/12, Ganpat Patil Nagar, I C colony,

 Borivali west, Mumbai- 400103

 **Mob: - •** 9892361718 •

**OBJECTIVE:**

A Challenging Career, which will provide opportunity for continuous growth and learning with a dynamic organization which values individual contribution.

**Work Experience**

**V5 Global Services Pvt Ltd**

**In store Promoter** for all Lenovo Products in Absolute IT Solution from 18-Feb-2017 Continue the responsibilities carried out are as follows:

• Selling Laptops & AIO.

• Handling customer queries and doubts

• Price Checking with Competitors

• Reporting to the TL & Area Sales Manager on Daily and weekly basis

• Effectively co-ordination which with the team members for a better performance. •Taking quick & corrective decision under guidelines whenever situation demands. • Making the stock level of the fastest moving SKU as per Sales.

• Also handled Store for 16month on behalf of SM.

• Maintain 100% in sales goals month to month.

**Channelplay Limited**

**In store Promoter** for all Acer Products in VS from 16th Jan’15 to 12th Feb 2017 the responsibilities carried out are as follows:

• Selling Laptops & AIO.

• Handling customer queries and doubts regarding O/s & office.

• Reporting to the Tl & Area Sales Manager on Daily and weekly basis

• Effectively co-ordination which with the team members for a better performance. • Taking quick & corrective decision under guidelines whenever situation demands.

**V5 Global Services Pvt Ltd**

**Hardware TECH** for all IT Products in CROMA from 11th Dec’13 to 10th Oct’14 The responsibilities carried out are as follows:

• Assembling the Computers.

• Configuration of the Computers with the internet.

• Solving the regular upcoming Hardware issues.

• Evaluating the network issues.

• Solving the technical issues of the store staff employees.

• Installing & troubleshooting all major problems in PC & Printers.

**Key Skills**

• Sound knowledge of various operating systems.

• Good knowledge of all the hardware devices and their management.

• Sound knowledge of Network management.

• Good analytical skills.

• Self-motivated.

• Strong verbal and communication skills.

• Problem analysis and solving skills.

• Flexible to work in all conditions.

**Academic Qualification**

March 2010: Passed Secondary School Certificate

 (S.S.C) Examination from SSC Board (50%)

March 2012: Passed Higher Secondary Certificate

 (H.S.C) Examination from Mumbai Board (59%)

**Training Undertaken**

Diploma in Hardware and Networking from Kohinoor technical institute with aggregate 72% in 2012 year

**Key learning**

• Learn to manage the servers, PCs, routers and switches.

• To learn about the troubleshooting problems of computer hardware devices.

• To learn about the network processing.

• Installation and configuration in the systems.

• Responsible for computer assembling.

**Personal Details**:

Father Name: Rohit S. Mishra

Date of Birth: 15th Oct 1990

Nationality: Indian

Religion: Hindu

Marital Status: Married

Health: Excellent

Languages Known: Hindi & English,

**Achievements:**

• Best Groomed Male in year 2017

• Most Disciplined Staff in year 2017

• Recognition Award of Best Premium Mix (Multiple Time)

**Declaration:**

I hereby declare that the information furnished above its true to the best of my knowledge Place: Mumbai

Date: (Rohit Mishra)