# MUSTUFA SAMA

# Sales Executive

New Avas, Nagmati Bhavan, C Wing-8th Floor, Flat No-808, Opposite Patel Samaj, Kaushal Nagar, Lalwadi-Jamnagar(Gujarat)361110. India mustufa.sama2505@gmail.com +919723887866 / +919909002811

#### **OBJECTIVE**

I would like to bring my strong sales ability and other solid skills to your fine retail establishment in the retail sales associate position you are currently advertising. Though my enclosed resume provides a good overview of my strengths and achievements, I have also listed some of your specific requirements for the position and my applicable abilities.

My strengths in customer service, inventory management, and merchandising have helped me earn consistent recommendations in previous positions. I work hard to accomplish daily goals and satisfy customers, but also frequently go above and beyond the requirements of my job to make informed suggestions on ways the store can improve sales and maximize customer retention.

With my integrity, dedication, skills, and responsible nature I am confident I can be a valuable asset to your team.

#### **PERSONAL INFORMARION**

Full Name : Mustufa Ahmed Sama Date of Birth : May 25, 1988 Gender : Male Marital Status : Married Nationality : Indian Passport No : K6053654

#### LANGUAGE KNOWN

English, Gujarati, Urdu and Hindi.

#### **INTEREST & ACTIVITIES**

All Technical Related Searching solutions what's is new for technology of Retails Sales new Gadgets, Blogging, Communication, Content, Management, Marketing, Data analysis,

#### WORK EXPERIENCE

Azure White Calls Service Pvt.Ltd. 1 Year	<b>Vodafone InBound Call Center Rajisthan Process - Ahmedabad</b> Position : Executive-Operation Pick up the customer care phone calls of the customers and solve their problems & Needs.
AEGIS BPO Limited. 6 Month	<b>Tata Indicom InBound Call Center MP Process - Ahmedabad</b> Position : Executive-Operation Pick up the customer care phone calls of the customers and solve their problems & Needs.
Quess Corp Limited SEP 2013 to FEB 2015	<b>Samsung Mobile - Rajkot</b> Position : Sales Executive Sell new product and solve each and every problem & service of the customer very well.
ManpowerGroup Services India Pvt Ltd. FEB 2015 to AUG 2022	<b>Apple India Pvt. Ltd Jamnagar</b> Position : ISC / iPro (iPhone Solution Consultant) Apple Responsibility is take a Customer Sales, All iPhone, iPad, Apple Watch, MacBook & Other Apple Products Technical & Software Solutions,
EDUCATION	
<b>S.S.C</b> 2003	Secondary School Certificate - Gujarat Secondary Education Board - Gandhinagar Achieved 58% in S.S.C
<b>H.S.C</b> 2005	Higher School Certificate - Gujarat Secondary Education Board - Gandhinagar Achieved 64% in S.S.C
COMPUTER SKILL	
	Operating System: Windows and Mac OS Software Application: MS office Suite (Access, Excel, Power Point, MS Word),Internet browsers. Advance Diploma in Computer Study. PGDM (Post Graduate Diploma in Multimedia).

## **CTC DETAILS**

• Last CTC - 28053/-

## DECLARATION

I hereby Declare the above mention information is true to the best of my knowledge.