RIDHIMA sharma

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Date of Birth: 25/01/1988

Passport Number: U1460813

Address: A-2/207 Ground Floor Janak Puri, New Delhi-110058.

Languages Known : Hindi & English

**Experience**

**April 2019 till Present**

**Line Quality Supervisor Analyst, British Airways**

Employed full time as customer service advisor with callBA which is a subsidiary of British Airways at New Delhi, India

**November 2014 to January 2017**

**Cabin Crew, Emirates**

Employed full time with Emirates as a cabin crew member. During this time period I received 100% flight attendance record and an excellent customer service track record.

**June 2013 to April 2014**

**Cabin Crew, Jet Airways**

Employed full time with Jet Airways as a cabin crew member.

**May 2010 to May 2012**

**Cabin Crew, Qatar Airways**

Employed full time with Qatar Airways as a cabin crew member.

**Education**

* Bachelors of Arts, Delhi University in 2012 through Distant Learning Program
* CBSE 12 Board year 2006, Adarsh Public School scored 70%
* CBSE 10 board year 2004, Adarsh public School score d 90%

**Core Competencies**

* International customer service
* Time management
* Excellent verbal and written communication
* Confident presenter
* Food & Hospitality Management
* Digital Literacy

**Interests**

* Aerobics
* Cycling
* Swimming
* Reading
* Watching Movies

**References**

 Available upon request