

CURRICULUM VITAE

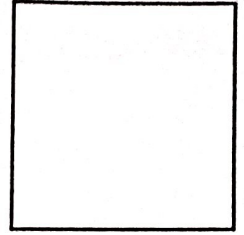
Rohit Sharma

Gali no 01 Adarsh colony

Vijay nagar Gzb 201009

Contact No.+91-9540729299

Email- ajjupandat7feb@gmail.com



CAREER OBJECTIVE

To work in a prestigious organization where my skills and knowledge could be utilized for achieving company's goals as well as mine.

PROFESSIONAL EXPERIENCE

2 Year worked with Shoppers Stop as a **Customer Care Associate**.

2.9 Months worked with Mark's & Spencer Ltd. as a **Sales Executive**

- Facilitate inventory and stock management; conduct routine cycle counts and inventory audits to assist department manager and store replenish inventories while minimizing excess.
- Maintain and organize store displays to enhance product visibility and expedite product location activities.
- Provide training to new employees to uphold company policies and sustain customer satisfaction.
- Educated customers on available product options to meet and exceed customer service experience.
- Investigated and resolved customer complaints or issues to strengthen store reputation and grow customer retention.
- Download the company online **Mobile App** in customer cell phone for company profit.

AWARDS

- Award for best Groomed CCA Shoppers Stop
- Award for best Online App Download Shoppers Stop
- Award for best costumer care associate sale Shoppers Stop
- Award for best highest Pvt label achievement Shoppers Stop
- Employee of the month in Two Times (Mark's & Spencer)
- Sales Champ in Four Times (Mark's & Spencer)

EDUCATIONAL QUALIFICATION

Examination Passed		Board/University
	B.A Pursuing	CCS University
	Diploma Retail Skills	Manipalglobal University Delhi
2011	12 th	U.P. Board Allahabad
2009	10 th	U.P. Board Allahabad

TECHNICAL QUALIFICATION

6 Months Diploma Basic Knowledge Computer From AVS Computers

PERSONAL PROFILE

Name : Rohit Sharma
Father's Name : Lt Sh Yogender Sharma
Mother's Name : Lt Smt. Anju Bala
Date of Birth : 13/12/1992
Marital Status : married
Nationality : Indian
Languages Known : English & Hindi
Hobbies : Cricket & songs

DECLARATION

I here declare that the above information is true of my best knowledge and belief.

Date :

Place:

Rohit Sharma