



# VISHAL KUMAR

## R E S U M E

### PROFILE

#### KEY ACHIEVEMENTS AND AWARD RECEIVED

Award: Best Service Category.  
Certificate: Kitchen Team Work  
Certificate: Housekeeping.

#### EXTRA CURRICULAR ACTIVITIES

Cricket, Basketball

#### LANGUAGE KNOWN

Hind, English, Punjabi

#### COMPETENCIES

Well organized and responsible  
Self-motivated and hard working

### CONTACT

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Bahadurgarh, Haryana

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### HOBBIES

- ❖ Hobby #1 Travelling
- ❖ Hobby #2 Learning new skills
- ❖ Hobby #3 Cooking
- ❖ Hobby #4 Basketball

### EDUCATION

#### SCHOOL

DAV PUBLIC SCHOOL – 12<sup>TH</sup>  
[2018] – NON-MEDICAL

#### UNIVERSITY

MAHARISHI DAYANAND UNIVERSITY, Rohtak, Haryana  
PURSUING HOTEL MANAGEMENT [BHMCT]  
2<sup>nd</sup> year - [2019-2021]

### CAREER OBJECTIVE

To work as (position) to ensure customer satisfaction by achieving delivery of service quality norms through interaction with clients, prompt handling of guest requests, and complaint resolution. I am seeking a full-time position with (company) as (position).

### WORK EXPERIENCE

Raddison Blue Hotel Internship  
The LEELA AMBIENCE CONVENTION HOTEL- Internship

### SKILLS

- ❖ Excellent problem-solving and critical thinking abilities
- ❖ Good administrative abilities
- ❖ Good written and verbal communication skills
- ❖ Strong supervisory and leadership skills
- ❖ Solid understanding of guest relations and customer service within the hotel industry
- ❖ Terrific interpersonal and social skills
- ❖ Strong understanding of all aspects of hotel management
- ❖ Ensures hotel staff follow excellent guest care standards
- ❖ Good ability to analyze budgets for hotel departments and restaurants

