Anahita Samuel

Student

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To work with an organisation that believes in values and providing quality treatment to clients. Seeking an entry-level position in Professional environment. Ready to help team achieve company goals. Offering excellent communication and good judgment.

Skills

Client Nurturing

Communication abilities

Flexible and Adaptable

Written Communication

Work History

2021-10 - 2022-01

Team Leader Intern

BlitzzToday, Greater Noida, Uttar Pradesh

- Contacted customers to immediately find resolutions for escalated issues.
- Built relationships with customers and community to establish long-term business growth
- Built strong relationships with customers through positive attitude and attentive response.
- Initiated timely response to emails, voicemails and written correspondence.
- Established open and professional relationships with team members to achieve quick resolutions for various issues.
- · Established leads on relevant social media networks.
- Revisited closed and lost opportunities.

2021-03 - 2021-09

Casting Head

BlitzzToday, Greater Noida, Uttar Pradesh

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- Collaborated with department to achieve results.
- Worked with Different customers to understand needs and provide excellent service.

- Participated in team-building activities to enhance working relationships.
- Carried out day-day-day duties accurately and efficiently.
- Performed duties in accordance with applicable standards, policies and regulatory guidelines to promote safe working environment.
- Led projects and analyzed data to identify opportunities for improvement.

Education

2017-03 - 2018-04 **10th**

National Public School | CBSE

2019-03 - 2020-04 **12th: Commerce**

National Public School | CBSE

2021-01 - Current Bba (b&i): Commerce

SGTBIMIT - Near Nanak Piao Gurudwara (Model Town)