

SATYAM RATTAN

8th July, 1994

#347, Urban Estate Phase- 1, Patiala (Punjab)

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Objective

Looking for a career that is both challenging & rewarding and where full utilization of my interpersonal & technical skills is possible while maintaining a motivated & goal oriented behaviour for the entire team.

Skills

- **Designing Softwares** - SolidWorks, AutoCAD and Pro-Engineer (PROE).
- **Application packages** - MS-Powerpoint, MS Excel, MS Office and e-Governance Applications.
- **Programming Languages** - C, Python and Assembly language (8051 microcontroller).
- **Tools** - Social Media Marketing , Digital Marketing & MATLAB.
- **Others** - Content Development, Article Writing, Blogging and Essay Writing.

Projects

- Worked for 6 months during industrial training in **Federal Mogul, Patiala** on 2 major projects: **Reduction of scrap at DCT machine & Reduction of setting scrap in machine shop.**
- Worked on **6 legged Arduino controlled Spider ROBOT** during 2 month college training.
- 6 months **CAPSTONE Project** - Designed & manufactured **Limb controlled Robotic Arm** where controlling the movement of a robotic arm through human limbs, such as hands.

Qualifications

Examination	Board/University	Year	Division
B.E. (Mechatronics Engineering)	Thapar University, Patiala	2012- 2016	Second Division
Class XII	CBSE	2012	First Division
Class X	CBSE	2010	First Division

Experience

- **Amazon India – Virtual Customer Service Associate** (21st September 2020 – Present)
Providing Chat Support to Amazon Customers for their orders on Amazon & other Amazon Services.
- **CSC e-Governance Services India Limited - CSC VLE** (26th October 2017 – 20th September 2020)
Providing e-Governance Services to Customers like G2C (Government to Citizen) Services.

Internship

- **Ministry of Social Justice & Empowerment (Government of India) – Social Media Intern** (16th November, 2020 – Present) - Running Social Media Awareness Campaign on Nasha Mukht Bharat Abhiyan .
- **Patanjali Ayurved Limited - Marketing Intern** (February 2019 – March 2019) - As a part of Marketing strategy in Project Vistar, duty of convincing retailers in open market to convert to Patanjali Exclusive Stores.

Academic Achievements

- Awarded Certificate of Merit by Patiala Sahodaya School Complex for Outstanding performance in Class 10th.
- Secured highest percentage in school in 7th and 8th standard.

Other Information

- Language Proficiency (Spoken, Written and Reading) : **English, Hindi and Punjabi.**
- Deep interest in Indian Mythology especially in Sanskrit and Hindi Literature. Passion for Cricket.