

## RESUME

Name :- Mr. Sajjan Shivraj shilavant

Present Address :

2, Lane no. 4, Telco colony

Datta nagar, Jambhulwadi rd, Ambegaon BK.

Pune, Maharashtra – 411046.

Mobile:- 8999366686

Email:- Sajjanshilavant0@gmail.com

### **Career Objectives :-**

Seeking a challenging positions with a growth-oriented organization & to satisfy in all spheres of life- Educational, Technical, Social, Personal & become a responsible citizen of India.

### **Academic qualification :**

Qualifications	Board/Univercity	Year of passing	Percentage
S.S.C	Pune	2013	First class with distinction
H.S.C	Pune	2015	First class with distinction
B.com	Pune	2018	First class with distinction

### **Extra Qualification :**

- MS-CIT
- Tally ERP 9

### **Experience :**

- **Intex care Partner (Rajlaxmi electronics) A.nagar**  
Designation : Technician L1 & L2. Iservice CRM support.  
From : June 2013 to Aug 2016.
- **Samsung Service center (smart cell), Pune**  
Designation : F2F Technician L1 & L2. GSPN2 CRM backend support.  
From : Sep 2016 to Oct 2017.
- **Nagpal Cellular Multibrand, A.nagar**  
(Intex, nokia, itel, Honor, Techno, Lava, infinix),  
Designation : Customer support, Technician L1 & L2 L3.  
From : Oct 2017 to Sep 2018.
- **Reliance Jio infocomm Pvt Ltd. Pune**  
Designation : Customer support, Senior DRS (Digital repair specialist), Supporting to Jio stores and jio points regarding services.  
From : Oct 2018 to June 2021.
- **Cashify Store (Manak Waste management Pvt Ltd.) Pune**  
Designation : Customer support, All brand device repair in store and doorstep,  
From : Sep 2021 to present

**Skills :**

- ✓ **Operational Hygiene.**
- ✓ **Repair Speed as per KPI.**
- ✓ **Repair Quality & Technical Competency.**
- ✓ **Customer service Satisfaction.**
- ✓ **Software solutions.**

**Personal Profile :**

- **Date of Birth** : 12-07-1997
- **Sex** : male
- **Marital Status** : Married.
- **Languages** : Marathi, English, Hindi, kannada.
- **Nationality** : Indian
- **Hobbies** : Reading, Drawing, Bike riding.

**Declaration :**

I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.

Date :  
Place : Pune

Sincerely,  
**Sajjan Shivraj Shilavant**