



Ameya Ingle

EXPERIENCE

June 2022 - Current

Lead Generation Executive Infovoices | Pune, MAHARASHTRA

- Increased customer satisfaction by offering friendly, helpful and informative customer service.
- Listened actively to customers, responding appropriately to show interest and understanding.
- Addressed customers with confident, clear communication style.

September 2021 - Current

Volunteer United Travellers Of India | Pune, MAHARASHTRA

- Created welcoming, friendly and safe environment for families and service users through rapport building.

EDUCATION

2020

Certificate of Higher Education

Suryadatta, Pune, MH

LANGUAGES

Marathi: First Language

Hindi:

Intermediate

B1

English:

Proficient

C2

HOBBIES

- Travelling
- Learning about different types of electronic devices.
- Regularly going to treks and organising.
- Photography.
- Swimming.
- Keeping track of (share) Market.

📍 Pune 411007

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SUMMARY

Dedicated, Proactive and excited to partner with like-minded individuals to achieve goals. Results-focused salesperson with background in contact centre environments. Confidently engages customers to build trust and look for sales opportunities. Personal strengths include organisation, time management and multitasking in high tempo environments.

SKILLS

- Live chat operating
- Sales techniques
- Analytical abilities
- Excellent communication
- Professional phone manner
- Patient and calm
- Sales and target-driven
- Multitasking
- Solution-minded
- Computer literate