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| **CURRICULUM VITAE**    **Rushikesh Patil**  Contact No: +91 8401921523 Email: rushi8401@gmail.com  **CAREER OBJECTIVE**   * To work with maximum potential in a challenging and dynamic environment,   with an opportunity of working with diverse group of people and enhancing my  Professional skills with learning and experience for career growth.  **ACADEMIC QUALIFICATIONS**   * Diploma in Mechanical Ganpat University (2016) – 7.04 CGPA * 10th from Shri Swaminarayan Vidhya Mandir School (2013) – 67%   **WORK EXPERIENCE**   1. Black Diamond Motors Pvt. Ltd. (Gujarat)  * Present from March – 2021 to Till date. * Role as Senior Officer Sales & Service.  1. Bharat Benz – Kataria Motors Pvt Ltd. (Ankleshwar)  * Present from December – 2019 to Nov – 2020 Role as Service Advisor, customer support, Technical coordinator & warranty incharge. * Nov – 2020 to Feb – 2021 Role as Assistant Works Manager.  1. Mahindra and Mahindra- Vimco Automotive ( Bharuch )  * Present from July - 2019 to November- 2019. * Role as Service Advisor and Warranty In-charge.  1. TATA Motors - Ambica Auto Sales & Service (Dahej)  * Present from June - 2016 to June – 2019. * Role as Service Advisor and Warranty In-charge. * **As a Service Advisor responsibility.** * Manages customer relationships at the workshop promotion. * To individually is responsible for understanding the various complaints from the customer and post that identified the service or repair requirements to resolve the customer issues in a timely and cost effective manner as agreed with the customer. * **As a Warranty In-charge responsibility.** * To manage warranty claims and spare parts replaced under warranty. * To responsible for taking all major warranty decisions as per the OEM guidelines/ manual. * To individually provide information on warranty policies and supervise both the replacement of failed parts/ aggregates replaced under warranty as well as disposal of the same. * A Warranty Processor coordinates warranty claims and parts/ aggregates replaced under warranty under supervision. * To individually also keeps track of the failed parts/ aggregates storage and retrieval (in case of any quality checks/ audits) along with disposal to be done. * To individually is also responsible for uploading the claims on the system. * To prepare a monthly warranty claim report.   **PROJECT**   * **Project Topic:** Hydrogen Engine. * **Project description** * The project was related with using water as a fuel for Vehicle. * Water is converted into fuel of hydrogen gas by electro thermal process. * The final objective was to run an engine of Vehicle with hydrogen gas produced by water. * **Responsibilities** * Prepared kit for Hydrogen Gas * Documentation on project * Assembled child parts and main parts of Hydrogen Kit * Developed engine running through Hydrogen Gas   **INDUSTRIAL VISIT**   * Captain Tractors – 2015 * Parle G – 2016 * Bhuj Oil – 2016   **EXTRA CURRICULAR ACTIVITIES**   * Runner up in collage art in Tolani College (Kutch) Event Organised by GTU.   **STRENGTHS**   * In possession of a pleasant personality complemented with a caring and   responsible attitude Self-motivated, focused and dedicated Good Managerial  And interpersonal skills Good communication Skills.  **HOBBIES**   * Playing Cricket, Chess, Traveling.   **PERSONAL PROFILE**  **Date of Birth:** 17 March, 1998 **Languages Known:** English, Hindi, Gujarati, and Marathi. **Address:** 60/61, Yogeshwar Nagar,  Link Road, Bharuch – 392001.    **Date: Signature: Rushikesh Patil** |